



Service Technician - Atlantic

Innovative manufacturer of zero-emission vehicles

Leader in transportation electrification in North America

It's us!

Every day, in our own way, we help improve our environment and our society.

Come build the future with us!

LION is looking for a **Mobile Service Technician** for the **Prince Edward Island and New Brunswick** region. Under the supervision of the Service Manager, the Service Technician's function is to provide technical support to customers, to carry out a diagnosis and to carry out the required repairs and programming at the customer's premises, or at our premises.

As part of your daily work, you would have to:

- Perform the work described on the repair order efficiently and accurately, according to dealer and manufacturer standards;
- Determine the cause of any defect and make the repair;
- Contact the parts department to obtain the necessary parts;
- Retain and label parts if the work is under warranty or if requested by the customer;
- Examine the assigned vehicle to determine if additional safety and maintenance work is required;
- Contact the technical advisor and/or foreman, as soon as possible, if additional work is required, if the work described is not necessary or if repairs cannot be done within the expected timeframe;
- Document on the repair order all work performed and recommended;
- Test drive the vehicle, if necessary;
- Any other related duties agreed with his supervisor.

If you read our description this far, it means you're interested! Read on...

You have what it takes for this position if:

Knowledge

- A solid foundation in heavy industrial mechanics (diesel, hydraulic, electrical, electronic);
- Electrical diagnostic skills
- Knowledge of computer systems (MS office suite)
- Mastery of diagnostic tools.



Education & Experience

- DEP in Heavy Vehicle Mechanics or AEC in Electric Vehicle Technology;
- Valid driver's license;
- 2 to 3 years as a heavy vehicle and/or electric technician;
- Experience in diagnostics;
- Experience in an electric vehicle (an asset);
- Minimum of 3 years of diagnosing and troubleshooting system-level issues;
- Class 2, an asset;
- Halocarbon certification, an asset.

What you need to succeed in this position:

Skills

- Ability to solve problems analytically, methodically and proactively;
- Be able to work with bad weather;
- Ability to communicate well with the client;
- Ease of working in a fast-paced and changing environment;

Skills and attitudes

- Demonstrate autonomy and resourcefulness;
- Team-oriented and customer service personality;
- Demonstrate a sense of initiative and thrive on challenges.

Availability

- Be ready to travel anywhere between New Brunswick and Prince Edward Island.

We can't wait to talk to you!

******This position requires an intermediate level of bilingualism, both oral and written, as the person who will occupy this position will be required to communicate with our colleagues as well as our external clients/suppliers located across Canada on a weekly basis.